

In Kind Donations FAQs



DOES EVERYTHING NEED TO BE NEW? WHAT ABOUT USED ITEMS?

Oak City Cares accepts new and gently used donations of men's and women's clothing, shoes and accessories. Please bring donations in small, easy to manage bags.

Oak City Cares is unable able to accept the following items regardless of their condition:

- Books/Magazines
- Cassette players and tapes
- Children's clothing & baby formula
- Cribs, highchairs, car seats
- Draperies
- Televisions, printers or other small equipment
- Toys, stuffed toys, dolls or yard toys
- VCRs and VHS tapes

WHERE/WHEN CAN I BRING DONATIONS? DO I NEED TO MAKE AN APPOINTMENT?

Donations can be dropped off at Oak City Cares' center. If you have a large In-Kind donation, please let us know, so we can ensure there is staff to help unload! Please contact an OCC team member to make an appointment. Phone: 984-344-9599 or email development@oakcitycares.org.

Drop Offs by Appointments Only

Monday – Friday from 9am to 5pm

We **cannot** accept in-kind donations on weekends

Please park along the patio side of our building (enter through the double set of gates, and drive all the way around our building).

WILL SOMEONE BE AVAILABLE TO HELP ME?

To keep the center running smoothly and efficiently and provide great customer service to our neighbors in need, we ask that you drop off in smaller, manageable bags. This is why we ask, that if you have a very large donation you let us know ahead of time so that someone else can be available to help.

DO YOU DO PICK-UPS OR DO WE NEED TO DELIVER THE DONATIONS OURSELVES?

Oak City Cares is unable to do pick-ups. All donations must be delivered.

CAN I GET A RECEIPT FOR MY DONATION FOR TAX PURPOSES?

Oak City Cares is recognized as a tax-exempt, 501 (c)(3) charity by the IRS (EIN: 83-0826329) and your contribution is deductible to the extent allowed by law. Donation receipts are available for donors to fill out when donating. Oak City Cares is unable to provide a donation receipt for any donations dropped off after hours.

I WOULD LIKE TO MAKE A SPECIFIC DONATION, BUT I DO NOT SEE IT ON YOUR LIST, CAN I STILL BRING IT?

If you have a question about a donation that you do not see on our list, please email, or call beforehand: 984-344-9599 or development@oakcitycares.org.

I HAVE DONATIONS BUT WOULD LIKE TO GIVE THEM DIRECTLY TO THE CLIENTS SERVED. IS THIS POSSIBLE?

Please set up a weekend distribution and you can distribute items to individuals. Visit www.oakcitycares.org/volunteer

I HAVE ADDITIONAL QUESTIONS, WHO CAN I CONTACT?

We would be more than happy to answer any questions you might have. Please [email](mailto:development@oakcitycares.org) or call 984-344-9599 to speak to a representative from Oak City Cares about your donation.